



# Rowland

FAMILY DENTISTRY

## Cancellation Policy

At Rowland Family Dentistry we will make every attempt to schedule your appointments at your convenience. When an appointment is booked that time slot is set aside just for you. We respect our patient's time and strive to keep your wait to a minimum by not double booking your appointment.

**For this reason if you are unable to keep a scheduled appointment, 2-business days notice is required or a fee may apply which must be paid prior to your next appointment. If you are more than 10 minutes late to your appointment that is considered a No Show.**

If this cancellation policy is broken more than 3 times the following may occur:

- \*Time blocked off for your appointment may be no longer than 1 hour.
- \*Family members will no longer be able to schedule on the same day.
- \*You may be placed on a short-call list where notification of an open appointment will be no more than 48 hours in advance.
- \*In some cases you may be dismissed from the practice.

**We appreciate your cooperation and understanding.**

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**Sign**

**Date**